



Patient Complaint form

Wentworth-Halton X-Ray and Ultrasound Inc. is committed to providing our patient and referring community with a high level of service in conjunction with carrying out medical imaging services.

If you have a concern regarding the service you received, an experience with WH X-Ray or in any relation to how our clinic operates, please feel free to send an email to patientrelations@whxray.com to connect with our Manager of Patient and Provider Services.

All complaints, either written or verbal will be acknowledged as received and will be responded to within three (3) business days. A full investigation and response will be provided back to you within 10 business days. If the complaint alleges harm or risk of harm it will be addressed promptly.

Complaint Form

Name

First

Last

Phone*

Email*

Message*